

## **Maryland Voluntary Exclusion Program/Application**

### **WHAT IS THE VOLUNTARY EXCLUSION PROGRAM?**

The Voluntary Exclusion Program (VEP) is a program that allows an individual to voluntarily agree to refrain from entering and gambling at all Maryland casinos.

### **HOW CAN I ADD MY NAME TO THE VOLUNTARY EXCLUSION PROGRAM LIST?**

- Individuals wishing to voluntarily exclude may do so at Maryland Lottery and Gaming Control Agency headquarters in Baltimore OR at any of the state's casinos.
- Maryland Lottery and Gaming Control Agency staff members, located at each casino, are able to conduct application interviews at any time during casino operation hours.
- To arrange an appointment for an application interview at Maryland Lottery and Gaming Control Agency headquarters, please call 410-230-8798.

### **What is the length of Time for Voluntary Exclusion (Lottery and/or Casino)?**

- 2 years, or
- Lifetime

### **DO I HAVE TO COMPLETE THE APPLICATION IN PERSON?**

Yes, the application interview must be completed in person. A sample application may be viewed [here](#).

### **WHO CAN VOLUNTARILY EXCLUDE?**

Anyone can voluntarily exclude themselves.

### **CAN A SPOUSE OR RELATIVE HAVE SOMEONE PLACED ON THE LIST?**

No. This is a voluntary program and only you can complete the application.

### **CAN I EXCLUDE FROM THE LOTTERY ONLY ?**

- Yes; MD's exclusion program allows an individual to exclude from either the casinos or Lottery or both. The main application packet is the same, however additional forms will vary depending on whether you are excluding from the Lottery or Casinos or both.
- The VEP is a responsible gambling measure devised to help players who classify themselves as a problem or pathological gambler by reducing the incentive to play lottery games.
- Those who opt into the program will self-exclude themselves from cashing a winning ticket worth more than \$600.
- Agreements will not be accepted unless they are completed by and accompanied by proper ID from the person wishing to self-exclude.
- Family, friends and loved ones cannot enroll another individual into the program.
- As with Casino exclusion, an application will be filled out and signed
- A government photo ID is required and a photo will be taken

### **CAN I STILL WORK AT A CASINO IF I PLACE MYSELF ON THE LIST?**

Yes, but you must notify the Commission prior to starting a job at the casino. However, you may be in the casino only to perform the duties of your employment and may not participate in any gaming or wagering.

### **MY SIGNIFICANT OTHER TOLD ME HE/SHE HAS ENROLLED IN THE MARYLAND VOLUNTARY EXCLUSION PROGRAM. HOW DO I KNOW IF THAT IS TRUE?**

The Maryland Lottery and Gaming Control Agency cannot divulge the names of those on the voluntary exclusion list to spouses, significant others or employers.

### **MY SIGNIFICANT OTHER HAS ALREADY SIGNED UP FOR THE MARYLAND VOLUNTARY EXCLUSION PROGRAM AND CONTINUES TO GAMBLE AT CASINOS. WHAT CAN I DO?**

Please call the MLGCA Responsible Gambling Program Coordinator at 410-230-8798 to report your suspicions and the name of the casino where you believe a voluntarily excluded individual is gambling.

### **WHO CAN ACCESS INFORMATION ON THE LIST?**

The only people who will have access to your information will be the Maryland Lottery and Gaming Control Agency and the Maryland casino operators.

### **WILL MY NAME BE RELEASED TO THE PUBLIC?**

No, your name and all other information will remain confidential and cannot be released to the public, including your family and friends.

### **WHAT KIND OF INFORMATION IS ON THE APPLICATION?**

- You will be asked to provide your name, address, telephone numbers, social security number and driver's license or state ID number
- You will be asked to give a brief physical description, and a photo of you will be taken when you complete the application
- You will be asked questions to verify that you understand the program and you are signing up for it voluntarily.

### **MAY I BRING SOMEONE WITH ME FOR SUPPORT WHEN I APPLY?**

Yes, you may bring someone with you for moral support, but the interview must be completed privately with a MLGCA staff person. This insures that the information remains confidential and your rights are protected.

### **DOES IT COST ANYTHING TO VOLUNTARILY EXCLUDE?**

No. It takes only about 30 to 45 minutes to enroll in the Maryland Voluntary Exclusion Program. Individuals wishing to voluntarily exclude must bring:

- Identification, such as a valid driver's license or state issued identification card.

- Those individuals who do not speak English should make arrangements with an English-speaking friend or relative to accompany them to an enrollment site to serve as a translator in order to complete the required forms.

#### **WHAT HAPPENS AFTER I SUBMIT THE APPLICATION?**

- Once you complete the application, it will be reviewed by MLGCA staff.
- Valid applications will be entered into the database and your information will be given to the Maryland casinos.
- Once your information is received by the casino operators, your name will be removed from all direct marketing mailing lists (please allow 4-6 weeks) and your player card, if you have one, will be inactivated.
- All individuals who enroll in the Maryland Voluntary Exclusion Program receive a copy of all documents that they sign as part of the enrollment process.
- A follow-up letter is also sent to the home of each voluntarily excluded individual informing them of their approved application.
- Individuals who have enrolled in the voluntary exclusion program who have misplaced or lost copies of these documents may receive new copies only if they appear in-person at MLGCA headquarters.

#### **WHAT HAPPENS IF I VIOLATE THE CONTRACT AND VISIT A CASINO?**

- The responsibility for staying out of Maryland casinos rests solely on the individual who voluntarily excludes and not with the Maryland Lottery and Gaming Control Agency or any Maryland casino.
- If a voluntarily excluded individual is found in a Maryland casino, the individual is subject to arrest for criminal trespassing.

#### **IF I PLACE MY NAME ON THE LIST, DOES THIS MEAN I CAN'T GO TO CASINOS IN OTHER STATES?**

No. By placing your name on the Maryland list, you are only excluding yourself from Maryland casinos.

**However**, some casinos may have policies that restrict you from all their casinos, in Maryland and other states. The MLGCA will do its best to alert Maryland Voluntary Exclusion Program participants to restrictions outside of Maryland, however, it is the responsibility of all VEP participants to verify for themselves whether or not they are restricted from a facility before entering.

#### **IF I VOLUNTARILY EXCLUDE MYSELF, HOW LONG MUST I STAY OUT OF MARYLAND CASINOS?**

- An individual enrolled for at least two years may request removal from the list at the expiration of that time period by completing a Request for Removal Application. This application includes:
  - Problem gambling assessment by a MD licensed counselor
  - Completion of a Healthy Life Choices Workbook
  - Demographic Information

- The Maryland Lottery and Gaming Control Agency will have the final determination on whether an applicant can come off the voluntary exclusion list.
- All individuals will be notified, in writing, by the Maryland Lottery and Gaming Control Agency if their exclusion has been lifted.

The form is not available on line: You must contact the main office of the MD Lottery and Gaming Control (MLGCA) offices located on 1800 Washington Blvd., Baltimore Maryland or go in person to one of Maryland's casinos and sign up with one of MLGCA's Compliance officers located at all the casinos.

# Oklahoma Lottery Self-Exclusion Program (SEP)

## What is the Oklahoma Lottery SEP?

- The SEP is a responsible gambling measure devised to help players who classify themselves as a problem or pathological gambler by reducing the incentive to play lottery games.
- Those who opt into the program will self-exclude themselves from cashing a winning ticket worth more than \$600.
- In addition to denial of prizes, SEP participants are denied access to the Lottery Players Club and Mobile Club.
- Participants are also denied any electronically distributed lottery information.

SEPs are offered in some other states for casino and lottery gambling. An SEP is available in Oklahoma for casino gambling at various tribal casinos and through the Oklahoma Council on Problem Gambling.

## Where will the Oklahoma Lottery's SEP information be found?

- SEP information and player agreements are available for download by clicking: [http://www.lottery.ok.gov/media/documents/OK\\_SEP\\_Agreement\\_9\\_12\\_2014\\_\(Final\).pdfing](http://www.lottery.ok.gov/media/documents/OK_SEP_Agreement_9_12_2014_(Final).pdfing).
- Forms must be completed entirely and notarized.
- Completed and notarized forms can be hand-delivered to Lottery Headquarters or mailed to Oklahoma Lottery Commission/SEP, 3817 N. Santa Fe, Oklahoma City, OK 73118.
- SEP information may also be picked up from Lottery Headquarters in Oklahoma City and can be requested through the mail.

## Why should the Oklahoma Lottery offer a self-exclusion program?

Offering a Self-Exclusion Program to Oklahomans is the next step in the Oklahoma Lottery's responsible gambling efforts to help those with gambling problems.

## How does SEP work?

**Players** – Those who wish to enter into a lifetime self-ban will submit a completed and notarized, Lottery-provided, legally binding agreement to the Lottery. Only the individual can enroll him/herself in the program. Agreements will not be accepted unless they are completed by and accompanied by proper ID from the person wishing to self-exclude. Family, friends and loved ones cannot enroll other individuals in the program.

**Agreements** – Players acknowledge that they want to enter into a voluntary lifetime self-exclusion agreement restricting them from cashing lottery prizes worth more than \$600. Players also acknowledge that they are excluded from accessing the Players Club and Mobile Club and from receiving any emails or texts about the lottery.

**Database** – The Lottery will maintain a confidential database containing SEP participant information. Whenever someone who has signed up for the SEP tries to claim a lottery prize in excess of \$600, the individual will be denied prize payment, and those funds will be dispersed into the unclaimed prizes fund.

## **Missouri Lottery's Voluntary Self-Exclusion Program (SEP)**

### **1. What is the Missouri Lottery's Voluntary Self-Exclusion Program (SEP)?**

- SEP is a responsible gaming resource for players who classify themselves as problem or pathological gamblers to reduce the incentive to play Lottery games.
- Missouri Lottery offers the program to allow players to enter into voluntary lifetime self-ban agreements with the Lottery
- The program prohibits those individuals from claiming prizes of more than \$600 and accessing the *My Lottery*® Players Club.

### **2. How does the program work?**

- Individuals who want to participate in SEP should sign, notarize and then submit agreements to the Lottery.
- In the agreements, players acknowledge that they're voluntarily applying to be part of the program, which will restrict that player from the ability to claim a prize of more than \$600 at a Lottery office or participate in the *My Lottery*® Players Club.
- The Lottery maintains a computer database containing the information of SEP participants, which is checked whenever someone claims a prize at a Lottery office. SEP participants will be denied prize payment.
- The Lottery also removes participants from any mailing or promotional lists and the *My Lottery*® Players Club.

### **3. How can I self-exclude?**

- Self-Exclusion Program agreements can be downloaded at: [http://www.molottery.com/play\\_responsibly/SEPagreement.pdf](http://www.molottery.com/play_responsibly/SEPagreement.pdf), and obtained at any Lottery office or sent through the mail.
- Forms must be completed entirely and notarized.
- Completed and notarized forms can either be hand-delivered to any Lottery office or mailed to the Lottery's responsible gaming coordinator at: MO Lottery/SEP, P.O. Box 1603, Jefferson City, Mo., 65102-1603.
- Lottery locations:  
Jefferson City (Headquarters) – 1823 Southridge Drive, Jefferson City, 65109  
Kansas City – 3630 Arrowhead Ave., Independence, 64057  
Springfield – 1506 E. Raynell, Springfield, 65804  
St. Louis – 1831 Craig Park Ct., St. Louis, 63146

### **4. Who can I contact with questions or for more information?**

- Program questions or Media inquiries – Susan Goedde, communications manager at the Missouri Lottery, at (573) 526-7425 or [Susan.Goedde@molottery.com](mailto:Susan.Goedde@molottery.com)

## Iowa Voluntary Self-Exclusion Program

The Iowa Lottery offers a program to allow a person to ban him/herself from receiving lottery prizes over \$600 as well as any lottery promotional materials. The agreement would ban those players who sign it from the lottery's five regional offices in the state and allow the lottery to deny payment of any prize at a lottery office to those players.

### How does the program work?

- A lottery player who wishes to enter into a lifetime self-ban agreement with the lottery signs a contract provided by the lottery
- It must be notarized
- Must be returned to the lottery

### What does the contract encompass?

- Players acknowledge that they are problem gamblers
- Players acknowledge that their ability to claim lottery prizes is an unwelcome incentive to them to play
- Players acknowledge that they want to reduce the incentive to play lottery games by entering into a voluntary self-exclusion agreement restricting them from claiming prizes at lottery offices.

The lottery developed a computer database containing the names and Social Security numbers of those who have signed the contracts. The lottery checks information against the database whenever someone tries to claim a prize at an Iowa Lottery office. Those players on the list are denied prize payment.

The lottery also removes from any mailing or promotional lists the names of those players who enter into self-ban contracts.

### Is the lottery self-ban program affiliated with the Iowa Gaming Association (IGA) statewide exclusion program?

No. If a person has signed an IGA voluntary self-exclusion form for casinos, he/she is not automatically placed on the Iowa Lottery's self-ban list.

### How do I get a self-exclusion form?

[Click here](http://www.ialottery.com/PDF/Legal/ProblemGamblersselfexclusionform12327.pdf) to view and download the most current version of the lottery's self-exclusion form:  
<http://www.ialottery.com/PDF/Legal/ProblemGamblersselfexclusionform12327.pdf>

When the form is completed and notarized, it should be turned in to any **Iowa Lottery regional office**.

# Kansas Voluntary Exclusion Program

Once you register, you will voluntarily be excluded from entering any of the Kansas-owned casinos, as well as cashing checks and using credit cards. You will also be taken off of all casino mailing lists and will be unable to claim Kansas Lottery winnings.

## **How the Application Process Works:**

- Placement on the Exclusion List is completely voluntary and your name cannot be added to the list by anyone but yourself.
- You can view a sample application [at http://www.ksgamblinghelp.com/images/stories/ks%20self-exclusion%20application%20sample%20secure.pdf](http://www.ksgamblinghelp.com/images/stories/ks%20self-exclusion%20application%20sample%20secure.pdf), but the application must be filled out and submitted in person at the Kansas Racing and Gaming Commission Office in Topeka or at a Kansas-owned casino.
- You must present a government-issued photo ID for the application process.
- You must not be under the influence of any alcohol or controlled substances during the application process, so you can make a sober and informed decision.
- You can elect to be on the list for:
  - Lifetime or
  - A two-year ban.
    - ✓ After two years you will be re-evaluated and if you meet the two criteria points below, you will be considered for removal from the list. The KRGC makes the final decision as to whether or not to remove you from the Exclusion Program.

## **Criteria to be removed from the Voluntary Exclusion List after 2 years:**

- Must have completed a problem gambling assessment with a certified counselor
- Complete a series of courses about healthy lifestyle choices

## **What happens if you choose to violate the Voluntary Exclusion Program?**

- You are subject to arrest for trespassing and must surrender any winnings.

\*The Exclusion list does not apply at tribal casinos at this time, only Kansas-owned casinos.



# Illinois Voluntary Exclusion Program

## Our Voluntary Self-Exclusion Program (VSEP)

The Voluntary Self-Exclusion program was developed to help players who classify themselves as 'problem gamblers.' The Illinois Lottery allows a person to ban him/herself from receiving Lottery prizes or any direct mail/email promotional materials. Put simply, the agreement bars those individuals from receiving payment for winning Illinois Lottery tickets.

## How Does It Work?

- A Lottery player can sign a contract provided by the Illinois Lottery, have it notarized, and then return it to the Lottery.
- In the contract, a player acknowledges that he/she is a problem gambler, and that his/her ability to claim Lottery prizes is an unwelcome incentive to play.
- Players acknowledge that they want to reduce the incentive to play by entering into a voluntary self-exclusion agreement.
- The Lottery maintains a computer database containing the Social Security Numbers of those who have signed the contracts, and checks this information whenever someone tries to claim a prize at an Illinois Lottery office. Those players on the list are denied prize payment.
- If a player has an account on the internet, the account will be locked, prohibiting future purchases and prize payments.
- In addition, the Lottery will not send direct mail/email to players who participate in the Voluntary Self Exclusion Program.

## How Can I Get A Form?

- You can click on the link on the website to download and print the most current version of the form.  
<http://rg.illinoislottery.com/content/dam/ill/documents/subsections/SelfExclusionForm.pdf>
- You can also get a form from a **Lottery regional office**, or contact one of the problem gambling assistance organizations in our directory.
- When your form is completed and notarized, send it to:  
Illinois Lottery  
ATTN: Legal Section  
101 W. Jefferson, MC5-950  
Springfield, IL 62702

# Delaware Lottery Voluntary Exclusion

## What is the self-exclusion program?

The self-exclusion program was established to allow people with a gambling problem to voluntarily exclude themselves from all gaming activities at all licensed Delaware video lottery agents (The Casino at Delaware Park, Dover Downs Hotel & Casino and Harrington Raceway & Casino) and their gaming websites.

## How do I get placed on the self-exclusion list?

You may obtain information and an application form by using one of the following methods:

- By calling the Delaware Lottery Office in Dover at (302) 739-5291
- In person at the Delaware Lottery Office located at:

Delaware Lottery  
1575 McKee Road, Suite 102  
Dover, DE 19904-1903

- Or by going on the website and clicking on Self-Exclusion Application Form:
  - You must complete the form and submit it in person to the Delaware Lottery Office Monday – Friday between the hours of 8:00am and 4:00pm, excluding state holidays. **It is strongly recommended that you call the Lottery office first and schedule an appointment**  
<http://www.delottery.com/pdf/VideoLotterySelfExApp.pdf>

## What is required?

- Valid government-issued photo identification
- A photograph taken during this process
- The photo and other identifying information will be distributed to the video lottery facilities.

## Can I just mail back the completed form?

No. You must submit the application form in person at the Lottery office. The requirement to file in person is for your protection. Only you can place yourself on the Self- Exclusion list.

## What will happen if I go to a video lottery facility and try to play?

- If on the self-exclusion list and you knowingly enters a gaming area, you are guilty of a Class A misdemeanor.
- If you do play, you shall not collect any winnings or recover any losses. Any winnings collected by a player while on the self-exclusion list are subject to forfeiture.
- You will not be able to receive complimentary goods or services, credit or check cashing privileges.

## How long will I be on the self-exclusion list?

- You will choose whether you want to be excluded for a minimum of one year, five years or for your lifetime
- If you sign up for lifetime, you cannot be removed from the list
- If you choose the one-year or five-year option, you must remain on the list for at least that length of time. Once your requested time period has ended you may appear in person at the Lottery office and request to be reinstated

## BCLC Voluntary Exclusion Program

The program enables you to voluntarily exclude yourself from all gaming facilities with slot machines, commercial bingo halls, or from accessing PlayNow.com, for a period of time. An individual can self-exclude from:

1. Gaming facilities with slot machines including casinos, community gaming centers and the slot floor of race tracks.
  - To self-exclude from gaming facilities with slot machines visit a casino GameSense Info Centre and speak with a GameSense Advisor, or ask any staff member at any applicable gaming facility.
2. Commercial bingo halls, community gaming centers and any gaming facility offering bingo.
  - To self-exclude from a commercial bingo hall any staff member can direct you to the appropriate person.
3. Gambling on PlayNow.com. If you are self-excluded from a gaming facility you are not eligible to gamble on PlayNow.com for the duration of your exclusion. When a self-exclusion form is signed existing PlayNow.com accounts will be closed.
  - To self-exclude specifically from PlayNow.com, login to your PlayNow.com account and access “Self-Exclusion” from within the “My Account” section. The screens will guide you through the process of completing your self-exclusion from PlayNow.com.  
<https://www.playnow.com/gamesense/voluntary-self-exclusion.html>

You can also visit the BCLC offices in Kamloops or Richmond, or call BCLC’s Consumer Services at 1-866-815-0222. When excluding from gaming facilities, you will meet with a member of security staff, who has been trained to handle requests for self-exclusion. When available, GameSense Advisors can also provide support to you during sign-up. They are trained professionals who understand the difficult decision you’re making and will support you in any way they can.

### What is needed to self-exclude?

- Government issued identification that includes your signature and a photograph. This could be a driver’s license, a passport, or other identification.
- You will also be asked to sign the Voluntary Self-Exclusion Agreement and your photograph will be taken.
- Once you’ve signed up, the information you provide will be given to all security offices in related gaming facilities. This is done to help you honor your commitment.
- If you choose to be excluded from PlayNow, BCLC will cancel your Player Account, close your eWallet and pay out any unredeemed PlayerCash once you have completed the online form.
- Upon completing your self-exclusion application at a gaming facility, you’ll be asked if you want to share your information with a counsellor. If so, a counsellor will contact you. In accordance with BC Gaming Control Act you are no longer eligible to win prizes in gaming facilities during your self-exclusion.

**What is the length of exclusion?**

The length of the exclusion is up to you. Choose from:

- 6 months
- 1 year
- 2 years
- 3 years

Self-exclusion starts the moment you sign up and lasts for the period of time chosen by you. Voluntary self-exclusion can't be revoked. It's understandable to want to help a loved one who you believe is in trouble. However, only the person seeking self-exclusion can enroll. No one can make that decision for them. It is your responsibility to honor the commitment you made to yourself.

If you enter a gaming facility during your self-exclusion period and are identified, you will be asked to leave. In accordance with the Gaming Control Act, you may be liable for a \$5,000 fine.